

You hold the right to return an order, or part of it, within **fourteen (14) calendar days** from the day of receipt. You should arrange a return on your own cost by any courier service of your choice. The delivery of the new product has no extra delivery costs and will take place over a time period equal to the time of dispatch of the original product.

1. In case of product exchange, the new product should be of equal or higher price than the product you return.
2. Do not forget to check the availability of the product, which you desire as exchange.
3. Please print and complete this return form.
4. As soon as you complete the return form, send it via email at [contact@bitsiani.com](mailto:contact@bitsiani.com)
5. Place the initial product in the original packaging along with the return form and the receipt/invoice and arrange the return.

NAME & SURNAME	ORDER'S NUMBER	ORDER'S DATE

RETURN PRODUCT				EXCHANGE PRODUCT			
Code	Colour	Size	Quantity	Code	Colour	Size	Quantity

In case you desire a refund, please complete the following information:

Name of beneficiary: .....

Bank name: .....

Bank account Nr.: .....

IBAN: .....

Signature

Affix the mailing label that you can find below securely onto the address side of the parcel.

**P. BITSIANIS L.T.D.**

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