

# RETURN FORM

A R I S T O T E L I  
**BITSIANI**

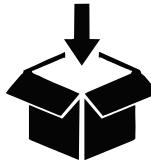
Full Name: \_\_\_\_\_  
Order Name: \_\_\_\_\_  
Order Date: \_\_\_\_\_

## Thank you for your purchase!

If you've changed your mind, you can return your parcel!



Fill in the return form.



Pack the products together  
with the return form and the receipt.



Return the parcel using  
BoxNow Lockers.



Return Policy

You have the right to return the entire order or part of it within fourteen (**14**) calendar days from the date of receipt.

### RETURN PRODUCT

Product Code	Size	Quantity

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## EXCHANGE INSTRUCTIONS

1. The new product you choose must be of equal or higher value than the product you are returning.
2. Place the completed return form together with the product(s) you wish to return and all accompanying documents (invoice or retail receipt) in the original packaging.
3. Return the parcel at any BoxNow locker using the voucher code of your order shipment.  
Contact us at [contact@bitsiani.com](mailto:contact@bitsiani.com) so that we can issue a return code for you.
4. The exchange cost is €9.90 (shipping costs).

## REFUND INSTRUCTIONS

1. Place the completed return form together with the product(s) you wish to return and all accompanying documents (invoice or retail receipt) in the original packaging.
2. The refund covers the value of the product (according to the receipt/invoice), excluding shipping/payment costs.
3. If you use a BoxNow locker, €9.90 will be deducted.
4. Returns made at your own expense are not subject to any additional charge.

## BANK DETAILS

Name of beneficiary:

Bank name:

SWIFT or BIC code:

IBAN:

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## RETURN INFORMATION

Affix the mailing label that you can find below securely onto the address side of the parcel.

**P. BITSIANIS L.T.D.**

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