

You hold the right to return an order, or part of it, within **fourteen (14) calendar days** from the day of receipt.

NAME & SURNAME	ORDER'S NUMBER	ORDER'S DATE

IN CASE OF PRODUCT EXCHANGE:

1. Check the availability of the product which you desire as exchange. The new product should be of equal or higher price than the product you return.
2. Please fill in this return form and place it in the original packaging along with the product/s of your order and the receipt/invoice. The returning product must be in the original state, no label/tag should be removed.
3. Visit any ELTA Courier store and return the parcel at the recipient's expense to the address listed in the last field of this Return Form. The process of product exchange costs 4,90€ (return fees) and is paid at the courier upon receipt of the new parcel.

RETURN PRODUCT				EXCHANGE PRODUCT			
Code	Colour	Size	Quantity	Code	Colour	Size	Quantity

IN CASE OF REFUND:

1. You should arrange a return on your own cost by any courier service of your choice.
2. Please fill in this return form and place it in the original packaging along with the product/s of your order and the receipt/invoice. The returning product must be in the original state, no label/tag should be removed.
3. www.bitsiani.com is obliged to repay the sums paid by you within 30 calendar days. That period starts at the day we receive the returned product.
4. Please complete the following bank information:

Name of beneficiary:

Bank name:

Bank account Nr.:

IBAN:

Signature

ORDER RETURN DETAILS:

Affix the mailing label that you can find below securely onto the address side of the parcel.

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 www.bitsiani.com